

MY HEALTH RECORD PHARMACIST INFORMATION FACT SHEET

What is My Health Record (MHR)?

My Health Record (MHR) is an electronic summary of an individual's key health information that can be shared securely online between the individual and registered healthcare providers involved in their care.



What is included in a patient's MHR?

There are three sources of information within the MHR:

1. Healthcare provider entered data including clinical documents
2. Medicare information including MBS & PBS information, Immunisation Register (AIR) and Organ Donor Decisions
3. Patient entered data including personal health notes, personal OTC medications and allergy summaries, child development information, advance care plans and emergency contact details

What clinical documents are in a patient's MHR?

Clinical documents are uploaded by the patients' health care providers. The following clinical documents can be accessed within the MHR:

- Shared health summaries
- Event summaries
- Discharge summaries
- Medicines Information View – dispense and prescription records
- eReferrals
- Pathology reports
- Diagnostic imaging reports

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Do I need the individual's consent to view their MHR?

No - you can access an individual's record outside of a consultation provided the access is for the purpose of providing healthcare to the individual.



When should the pharmacist view a patient's MHR?

Healthcare providers are under no legal obligation to use the MHR system. It is up to the healthcare provider and his or her clinical judgement, as to when and how they use the system. The following are examples of when to view a patient's MHR:



Travelling or new patients who present to your pharmacy

For example, the pharmacist can view:

- A shared health summary document from their nominated GP. This gives information of a patient's allergies & adverse reactions, immunisations, medicines and medical conditions
- Medicines information view tab which has a record of the patient's prescribed and dispensed medicines



Unknown patient allergies and immunisation history

The Shared Health Summary within the MHR gives information about the patient's known allergies and immunisation records.



To view patient entered information such as OTC Medicine

A patient may tell you they have a MHR, in which they have entered information about their current medicines (including vitamins and OTC products), known allergies and adverse reactions. In this instance, the patient's MHR may support your medication assessment without the need for the patient to repeat themselves.



Accessing discharge summaries from post hospital discharge patients

The hospital may have uploaded a discharge summary providing details of the patient's stay. This could include a clinical synopsis, interventions, diagnosis, medicines and diagnostic imaging results. Pharmacists may find this helpful for their Dose Administration Aid service.



Conducting Medication Management Reviews or Home Medication Reviews in the pharmacy

As a part of the pharmacies clinical services, the pharmacist can access the patient's MHR to check their shared health summary, prescribed and dispensed medicines, discharge summaries and pathology results to aid in the patient's medication review consult.