

STRATEGY 2019-20

PROGRESSING THE WORK OF OUR PHN

Agenda

1.30pm	Welcome to Country	Aunty Barbara Simms Keeley
1.40pm	Introductions and purpose	Ian Corless
1.45pm	Setting the scene: An overview of changes that will impact Australia's health system over the next 18 months	Mick Reid
2.15pm	A year in review: progress against our Strategic Plan	Dr Michael Moore, CEO CESP HN
2.40pm	Afternoon tea	
3.00pm	Future work: <ul style="list-style-type: none"> ■ 2019-2021 Strategic Plan goals refresher ■ Paint a picture of success ■ Identify implementation strategies against goals ■ Prioritise future work and opportunities 	Group discussions Each group to focus on one of the three goals.
4.45pm	Conclusion and wrap-up	Dr Michael Wright, Board Chair
5.00pm	Close	

2019-2021 Strategic Plan Goals

1.0 Improve practice

- 1.1 More effective and ongoing consultation and communication with primary health care providers
- 1.2 A better planned and more structured approach to quality improvement
- 1.3 Tailored support to better meet the needs of the local workforce and services

2.0 Integrate services

- 2.1 More collaborative input to joint action plans
- 2.2 Improvements in care coordination
- 2.3 A better experience for consumers and carers

3.0 Commission services

- 3.1 A greater focus on outcomes-based commissioning
- 3.2 Improved operational systems to support commissioning
- 3.3 More integration of commissioned services into the local health care environment.
- 3.4 More co-design and co-commissioning

Prioritisation criteria:

- Size and seriousness of the problem (i.e. number of people affected, presence and magnitude of disparities, urgency)
- Alignment with CESP HN's strategic goals
- Effectiveness of solution

3 = criterion met well

2 = criterion met

3 = criterion not met