



Overview of digital health directories for Healthcare Providers

This document gives an overview of four key directories supporting digital health in Australia

No	Directory Name	Access
1	Healthcare Provider Directory (HPD)	http://www.humanservices.gov.au/hpos/
2	National Health Services Directory (NHSD)	http://www.healthdirect.org.au/service/national-health-services-directory
3	Healthcare Public Directory	http://www.certificates-australia.com.au/general/cert_search_health.shtml
4	NASH Directory	http://www.certificates-australia.com.au/general/cert_search_health.shtml

Directory Name	Purpose of the directory	How to list your details	How to access and use the directory
<p>Healthcare Provider Directory (HPD)</p> <p>(also known as HI Provider Directory Service in HPOS)</p>	<p>The Healthcare Provider Directory (HPD) is an opt-in listing of healthcare organisations and providers registered with the Healthcare Identifiers (HI) Service that can be accessed only by authorised users of the HI Service.</p> <p>Healthcare providers can use the HPD to look up details of healthcare organisations and individuals. They can do this by searching the HPD using a HPI-I or HPI-O number, or demographic details. This can help when sending secure messages, referrals, discharge summaries and forwarding test requests for patients.</p> <p>Your privacy is protected because you give consent to be listed in the HPD and control which contact and demographic details are visible.</p>	<p>You can create an entry in the directory during the HI Service registration process or by:</p> <ul style="list-style-type: none"> Logging onto Health Professional Online Services (HPOS) and selecting the HI Service link, and updating information under the 'My organisation details' link; Using the web service to create, update or delete an entry in the HPD if your practice management or patient administration software has the functionality — contact your software vendor for more information; Completing the Application to amend a Healthcare Provider Record form; Calling the Department of Human Services (Human Services) on 1300 361 457 to confirm that you agree to have your details published in the HPD. Security checks will be conducted over the phone to confirm your identity. <p>For more information about these options, please see the Health Identifiers Service webpage: humanservices.gov.au/hiservice</p> <p>It is important that you ensure your details are kept up to date in the HPD. This will ensure communications between you and other healthcare providers are not impeded.</p>	<p>The HPD can be accessed via HPOS, or through practice software that has been upgraded and certified to connect to the HI Service, including the web service to connect to the HPD.</p> <p>Only individuals or organisations that are authorised to access the HI Service can access the HPD. You will need a HI enabled Public Key Infrastructure (PKI) Certificate.</p> <p>Individuals must be linked to an organisation in order to perform a search within the HPD. These links can only be made by the Organisation Maintenance Officers (OMO) of the organisations.</p> <p>More information on how to login to HPOS: https://www.humanservices.gov.au/health-professionals/services/medicare/hpos</p> <p>More information on how to use HPOS: https://www.humanservices.gov.au/health-professionals/services/medicare/hpos</p>



Australian Government

Australian Digital Health Agency



My Health Record

Directory Name	Purpose of the directory	How to list your details	How to access and use the directory
National Health Services Directory (NHSD)	<p>The NHSD is a consolidated and comprehensive national directory of health services and provider information. It covers all Australian jurisdictions with services across the public and private sector</p> <p>The NHSD currently provides essential service information such as location, opening hours and telephone numbers for General Practices, Pharmacies, Hospitals and Emergency Departments.</p> <p>In the near future, the NHSD may include languages spoken; access to bulk billing and other supported types of communication. In time the NHSD will be further enhanced to include secure access to practitioner information as well as mental health, allied health and local hospital services data information.</p> <p>For more information on the NHSD please see: http://www.nhsd.com.au/what-is-nhsd</p>	There are no additional requirements to have your details listed in the NHSD. If your health service is not on the directory, please contact your Primary Health Network office. You can amend your details by clicking on the 'report error' button.	The NHSD is a publically available directory. Access to the directory is through the NHSD website (http://www.nhsd.com.au/) or through the NHSD smart phone application.
Healthcare Public Directory (also known as Certificates Australia or X.500 Directory)	<p>The Healthcare Public Directory contains a list of active, suspended and expired Human Services Online Claiming PKI Certificates.</p> <p>The Directory acts as a 'White pages' and can be searched on key words to find organisations and individual certificates. It contains information regarding the type of certificate, its Registration Authority (RA) number and expiry dates.</p>	The Healthcare Public Directory lists all healthcare organisations and individuals that have applied for a Human Services Online Claiming PKI Certificate.	This is a publicly available web based directory. Access to the directory is through the Certificates Australia website: http://www.certificates-australia.com.au/general/cert_search_health.shtml
NASH Directory	<p>The NASH Directory is a secure directory which lists the public key and limited identifying information that is attached to each NASH Organisation PKI Certificate and NASH PKI Certificate for Individual Healthcare Providers.</p> <p>The Directory acts as a 'White pages' and can be searched on key words to find an organisation certificate.</p>	The NASH Directory lists all healthcare organisations that have applied for a NASH PKI Certificate for healthcare provider organisations.	<p>To access the directory click on the NASH certificate link on: http://www.certificates-australia.com.au/</p> <p>You will need to have one of the following signing certificates installed:</p> <ul style="list-style-type: none"> • NASH PKI Certificate for healthcare provider organisations • NASH PKI Certificate for Individual Healthcare Providers.