

Digital Health Checklist

CESPHN's Digital Health team offer support to general practices and allied health practices within our region on:

Data Records, Clinical Coding and Quality Improvement

Data quality and improvement – adoption by health professionals including:

- Data cleansing: inactive patients, merge duplicate patients, coded diagnoses
- Configure user options to help maintain data quality ([MD](#), [BP](#))
- Adoption of data extraction tool (i.e. PEN CS and POLAR)
- Data quality improvement to meet RACGP Standards 5th ed. (Accreditation)
- Continuous Quality Improvement activities aimed at specific patient cohorts or specific projects
- A written policy must be in place to encourage the use of clinical coding

PIP QI

PIP QI – compliance by accredited health professionals including:

- Data sharing with CESPHN using an authorised data extraction tool (i.e. PEN CS and POLAR)
- Data management agreements, including PIP QI survey
- Continuous Quality Improvement Activities
- Patient information posters and practice resources

My Health Record

My Health Record – adoption by health professionals and their patients including

- My Health Record registration & training
- Integration of Health Identifiers into your software
- NASH PKI certificate registration, installation and renewal
- My Health Record security and access policy

Telehealth

Telehealth – adoption by health professionals and their patients including

- Healthdirect video call registration & training, configuration, resources
- Telehealth MBS items
- Patient consent

Electronic Prescriptions

Electronic prescriptions – adoption by health professionals including:

- Connection to a prescription delivery service
- Healthcare Provider Identifier – Organisation (HPI-O) and connection to the HI service
- Electronic prescription readiness checklist
- Electronic prescriptions training and resources

Secure Messaging & Electronic Referrals

Secure Messaging – adoption by health professionals including:

- Certificate (NASH and PKI Site Certificate) for secure messaging
- Practice has compliant secure messaging system selected from PIP Digital Health product register (e.g. Healthlink, Medical Objects, Argus) registered, installed and configured
- Explanation of Potential Vendor Costs for Different User Scenarios
- Secure messaging training
- Healthlink Smartforms training (Best Practice, Genie and Medical Director only)
- Written policy to encourage the use of standards-compliant secure messaging.

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Digital Health Practice Incentive Payment

Digital Health PIP – compliance by accredited health professionals including:

- My Health Record uploads (see My Health Record)
- Secure Messaging adoption (see Secure Messaging)
- Electronic Transfer of Prescriptions (eTP) adoption
 - The majority of prescriptions are sent electronically to a prescription exchange service
 - Practice has software from the PIP Digital Health product register (e.g. eRX or MediSecure) installed, configured and registered
- Policies – Secure Messaging, Clinical Coding, My Health Record

Other Projects

- Lumos – Comprehensive reports on patient journey's through the health system by linking to LHD and DoH data sets
- Set up pathology e-requesting