Disability COVID-19 Resources
As @ 20200514

- Australian Government – National Coronavirus Helpline – 1800 020 080
- Australian Government – healthdirect Coronavirus (COVID-19)
- Australian Government – Coronavirus app Apple Store or Google Play
- Australian Government – Translating and Interpreting Service
- National Disability Insurance Scheme – Latest Advice from NDISs

- For doctors and health staff
  o Department of Health – Coronavirus (COVID-19) health alert
  o NSW Health – COVID-19 (Coronavirus)
  o NSW Health – COVID-19 Updated Advice
  o NSW Health – COVID-19 (Coronavirus) Testing Advice

- For Carers
  o Department of Health – Coronavirus (COVID) Frequently asked questions
  o NSW Health – Coronavirus COVID19 (Coronavirus) Frequently asked questions
  o Carers Australia – COVID-19 Advice for Carers
  o Carers NSW – COVID-19 Information for Carers
  o Carer Gateway – Coronavirus (COVID-19) Information
  o Sourcekids – COVID-19 resources for you and your child
  o Beyond Blue – Coronavirus Mental Wellbeing Support Service

- For people with disability
  o Council for Intellectual Disability – Staying safe from Coronavirus
  o National Relay Service – 1300 555 727
  o Expression Australia – Coronavirus (COVID-19) updates
  o NSW Health – COVID-19 flu clinics – GPs must be called before visiting one
  o The Autism Educator – What is the Coronavirus?
  o The Growing Space – Coronavirus/COVID19 Easy English Resource
  o Department of Social Services (DSS) – Easy read resources for people with disability and their supporters
  o IDEAS – Supporting people with disability during the COVID-19 crisis
  o Disability Advocacy Network – Coronavirus Resources for people with disability
  o Australian Council of Social Service – COVID response advocacy and information from ACOSS members

- For NDIS participants
  o Every Australian Counts – Information for NDIS participants and families about the Coronavirus
  o NDIS – Coronavirus (COVID-19) information and support
  o NDIS Quality and Safeguards Commission – Fact sheet: Coronavirus (COVID-19) NDIS participant information
  o People with Disability Australia (PWD) – Information and resource hub
- Community languages
  - Ethnolink – [COVID-19 (Coronavirus) Translated Resources](#)
  - Victoria State Government – [Translated resources – Coronavirus disease (COVID-29)](#)
  - Refugee Council – [COVID-19 Update for refugees and people seeking asylum](#)
  - Australian Red Cross – [How to prepare for coronavirus](#)
  - Department of Health – [Translated resources](#)
  - NSW Health – [Community Languages](#)
  - SBS – [Multilingual Coronavirus Portal](#)
  - Settlement Services International (SSI) – [Support and resources](#)

- Aboriginal and Torres Strait Islander people and remote communities
  - The National Aboriginal Community Controlled Health Organisation (NACCHO) – [COVID-19 Updates](#)
  - Aboriginal and Torres Strait Islander Health Services Map

- Telehealth and People with Disability
  - To provide continued access to essential primary health services during the COVID-19 pandemic, the Commonwealth Government is expanding Medicare subsidised telehealth services for all Australians.
  - The commonwealth is also providing extra incentives to general practitioners and other health practitioners. [A factsheet is available via the Department of Health website](#)
  - Telehealth is available to people with disability in the same way as it is available to all Australians.
  - When providing a service using telehealth, with agreement from the participant, providers can submit payment requests using the support line items that they would normally use to provide face to face services. This includes for assessments, reviews and participant education. [Connecting with and helping participants](#)

- Personal Protective Equipment (PPE) – how and when to use
  - PPE training videos NSW Health Clinical Excellence Commission
  - The Australian Health Protection Principal Committee (AHPPC) has endorsed the following recommendation for (non-inpatient) care of people at risk of, or with suspected or confirmed, COVID-19 including the use of personal protective equipment (PPE) [Advice on non-inpatient care of people with suspected or confirmed COVID-19, including use of personal protective equipment (PPE)](#)

- Person Protective Equipment (PPE) – the National Medical Stockpile
  - If NDIS service providers or self-managing participants need access to PPE, the NDIS Quality and Safeguards Commission factsheet is advising them to email the National Medical Stockpile at [NDISCOVIDPPE@health.gov.au](mailto:NDISCOVIDPPE@health.gov.au)
  - The NDIS has advised that the Commonwealth Department of Health will be triaging requests. Providers will need to demonstrate:
    - They have not been able to source masks on the open market
    - Existing stocks have been depleted
    - Who will be using the masks
    - How masks will be prioritised and distributed to minimise transmission
- How previous stockpile supplies (if applicable) have been used efficiently and effectively
  - Requests will be prioritised where:
    - The participants has confirmed or suspected case of COVID-19
    - Safe care cannot be provided without PPE; or
    - Where there is clinical need

- NDIS Advice and FAQS for providers during COVID-19


- World Health Organisation (WHO) – [Disability Considerations during the COVID-19 outbreak](https://www.who.int)