TELEHEALTH WITH SKYPE

How to participate in Skype telehealth consultations with your GP

Note: Please ensure you have responded to your GP’s request to bulk bill Medicare for your consultation before following these steps.

If you are using your computer:

1. Your GP will send you a unique call link. Navigate to the link and click ‘Join as guest’

   ![Join as guest](image)
   
   You’ve been invited to join a Skype Conversation

   **Join as guest**

   **Sign in or create**

   Use your Microsoft account. [What’s this?](image)

   **Download Skype**

   Already have Skype? [Launch it now](image)

2. Enter your name and click ‘Join’

   ![Join as guest](image)
   
   **Join as guest**

   Your guest account will expire in 24 hours.

   **Enter your name**

   *By continuing you agree to the [Terms of use](image) and [Privacy statement](image)*

   **Join**

   **Back**
3. When your GP is ready to begin the consultation, the ‘Start call’ button will change to ‘Join Call’. Click ‘Join Call’ to proceed to the next step.

4. Before clicking ‘Join Call’ again, move the sliders above the ‘Join Call’ button to choose whether to use audio, video, or both.

5. During the consultation, you can enable or disable audio or video by clicking the buttons at the bottom of the screen. Click the red button to end the consultation.
If you are using your mobile phone:

1. Your GP will send you a unique link. Navigate to the link and tap ‘Download Skype’

2. Your mobile phone’s app store will open. If you are using an Apple device, tap the cloud icon to install Skype. If you are using an Android device, tap ‘Install’
3. Return to your mobile phone’s web browser, tap ‘Join conversation’ and then tap ‘Open’

4. When your GP is ready to begin the consultation, the ‘Start call’ button will change to ‘Join Call’. Tap ‘Join Call’ to proceed to the next step
5. Before tapping ‘Join Call’ again, move the sliders below the ‘Join Call’ button to choose whether to use audio, video, or both.

6. During the consultation, you can enable or disable audio or video by clicking the buttons at the bottom of the screen. Click the red button to end the consultation.